Financial Aid Refunds

Students who have filed a FAFSA and qualify for a refund of excess financial aid receive refunds as the college receives aid payments on their behalf, generally starting the fifth week of the semester (see Disbursement of Federal Aid). The college has partnered with BankMobile Disbursements to deliver student refunds. This partnership allows students to choose from two refund selection preferences but does not impact eligibility for financial aid, the timing of financial aid disbursements, or the amount of the refund.

To select a refund preference, a student goes to the BankMobile <u>Refund Selection</u> page (RefundSelection.com) and enters the personal code that was mailed, or emailed to the student. If the student does not have a personal code, they can select Send a Code and one will be sent to their CCC email.

BankMobile refund choices include:

- 1. DEPOSIT TO AN EXISITING ACCOUNT Money is transferred to an existing account the same business day BankMobile receives funds from your school. Typically, it takes 1-2 business days for the receiving bank to credit the money to the student's account.
- 2. DEPOSIT TO A BANKMOBILE VIBE ACCOUNT If a student opens a BankMobile Vibe checking account (upon identity verification), money is deposited the same business day BankMobile receives funds from CCC. .

Students who do not select a refund option will experience a delay in receiving their refund.

Students who have not filed a FAFSA and qualify for a refund of excess payments will receive a refund check from the college to the address the college has on file at the time of the refund payment.

Individual financial aid items are paid to the college at different times. Therefore, the total refund may not be paid in one transaction; more than one refund may be issued based on the payment date of each aid item.